## COE4CCN Scoring: Family-Centered Transitions (TFC) and Healthcare System Transitions (THS)

*Applies to patients <19 years old*

| **Quality Indicator/** **Recommended Care** | **Eligibility** | **Scoring** | **Comments** |
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| **FAMILY-CENTERED TRANSITIONS** |
| **TFC #6: Patient transition record**Children/adolescents admitted to the **hospital** Should have documentation in the medical record of a transition record that contained the following:1. Admission and discharge diagnoses
2. Medication list at discharge
3. List of FU appointments
4. 24/7 telephone contact number if problems arise
5. Number to call for assistance getting needed appointments
6. Admit and discharge dates
7. Pending test results
8. FU tests that need to be completed
9. Immunizations given
 | Q7 = 1 (discharged home)All are eligible (diagnoses)All are eligible (meds)All are eligible (FU appts)All are eligible (telephone)All are eligible (appt assistance)All are eligible (adm/disch date)[Eligible if Q11a) g) NE 3 (not NA)] (pending tests)[Eligible if Q11a) h) NE 3 (not NA)] (FU test)[Eligible if Q11a) i) NE 3 (not NA)] (immunizations) | Q10 = 1 (copy in record)Fail if no copy, otherwise:Passing based on the following:Q11 a) = 1 (diagnoses)Q11 b) = 1 (medications)Q11 c) = 1 (FU appts)Q11 d) = 1 (telephone contact)Q11 e) = 1 (appt assistance)Q11 f) = 1 (adm/disch dates)Q11 a) g) = 1 (pending tests)Q11 a) h) = 1 (FU tests)Q11 a) i) = 1 (immunizations)**Score = passes for eligible items/total eligible items** | Absence of transition record fails the case.Scoring for **content** = passes/number of applicable items.**Aggregate score is reported for applicable content items (6 items apply to all patients; 3 items may or may not apply)** |
| **HEALTHCARE SYSTEM TRANSITIONS**  |
| **THS #2: FU provider contact**Children/adolescents discharged from the hospitalShould have documentation in their medical record that the receiving outpatient FU provider was contacted (phone/email/FAX) by a hospital provider within 48 hours of the patient’s discharge | Q7 = 1 (discharged home)AND [Q9 NE 2 (PCP was not hospital provider)ORQ8 = 3 (no PCP assigned)] | Q9 = 1 (phone contact or email or FAX) | Use of mutual access EHR is not documented and assumed to be irrelevant to this need for communication. Focus of communication is PCP |
| **THS #3: ICU/floor transfer**Hospitalized children/adolescents transferred between the ICU and floor Should have all of the following elements written in a transition note:1. Current problem list
2. Treatment plan for each problem
 | Q3 = 1 (ICU admit)ANDQ4 = 1 (discharged to floor)ANDQ5 NE 2 (not same provider) | Q5 = 1 (transition note)Fail if no note; otherwise:Passing based on the following:Part 1: Q6 = 1 (problem list in note)ANDPart 2: For **each** Q6 a) i) problem:Q6 a) ii) = Yes (treatment plan)]**Score = [problem list score + (problems with plans/total problems)]/2** | Limited to just ICU-floor transition and limited to the first occurrence Score is [part 1 score (0/1) + part 2 score (0-1)] / 2+ |